

Nondiscrimination and Accessibility Requirements and nondiscrimination

Statement: Discrimination is against the law

Baptist Eye Surgeons complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Baptist Eye Surgeons does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Baptist Eye Surgeons:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, please let our office staff know.

If you believe that Baptist Eye Surgeons has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance with:

Misty Booker – Compliance Manager
2020 Kay Street Knoxville, TN 37920

Phone: 865-579-3920
Fax: 865-579-3918

You can file a grievance in person or by mail, fax.. If you need help filing a grievance, Misty Booker – Compliance Manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

US Department of Health and Humana Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, DC 20201
800-368-1019
800-537-7967 (TDD)

Complaint forms are available at <https://www.hhs.gov/ocr/filing-with-ocr/index.html>

Language Assistance Services:

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.

(Arabic) العربية

بالمجان لك تتوافر اللغوية المساعدة خدمات فإن اللغة، اذكر تتحدث كنت إذا: لحوطة

Vietnamese Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn.

Français (French)

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement

አማርኛ (Amharic)

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያገዝዎት ተዘጋጅተዋል፡ ወደ ሚከተለው

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。

ગજરાતી (Gujarati) ય ુના: જો તમે જરાતી બોલતા હો, તો િ ન:લુકુ ભાષા સહાય

સેવાઓ તમારા માટ ઉપલબ્ધ છ.

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다.

Tagalog (Tagalog – Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.

दनि:शुल्क रूपमा उपलब्ध छ **فارسی (Farsi)**

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با

日本語 (Japanese)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。èdè

हिंदी (Hindi) ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मफतु में भाषा सहायता सेवाएं उपलब्ध हैं।

(Lao) ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຍຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ